

# SUPPLY CHAIN AUDIT SERVICE



## TARGET ORGANISATIONS

The Supply Chain Audit service is designed for medium to large structured organisations that have:

- a high degree of organisational complexity;
- dependence on mandatory requirements/constraints;
- particular critical issues to be managed regarding the contractual requirements between the parties.

## THE CONTEXT

In a supply chain, the actions and performance of each individual company upstream and downstream can have a significant impact on the overall efficiency and effectiveness of all the companies in the chain.

In today's competitive environment, a number of factors contribute to making an organisation or supply chain more 'vulnerable', threatening the achievement of its objectives.

Efficient and effective management along the chain should therefore aim to limit the risk components so as not to compromise the

pursuit of objectives.

The Supply Chain Audit Service is the new audit service developed by Certiquality to audit outsourced data processes and to qualify and approve suppliers.

It is therefore a 'bespoke' service, agreed and designed with and on behalf of the customer, and can be focused on a project, product/service, process or plant/infrastructure along the company's supply chain.

## THE SERVICE

The aim of the **Supply Chain Audit Service** is to provide companies with a tool to maintain and enhance value along the supply chain and to protect the company's reputation. The service provides companies with the necessary support for the **qualification process of a supplier** and for **checking that the a process/service entrusted to a third party is managed correctly**.

It may cover a range of issues affecting the product/service or business management, such as:

- ESG;
- quality;
- environment;
- occupational safety;
- ethics;
- other aspects, such as security, data security, management of company layouts contained in supply specifications, regulations, international standards, guidelines etc.

## BENEFITS

The Supply Chain Audit service is designed to:

- receive an independent judgement on the subject matter of the inspection;
- explore and investigate the existence of specific problems;
- assist in the absence or inadequacy of internal resources or skills;
- perform a gap analysis during internal reorganisation;
- proceed with the variability of fixed costs linked to the control aspects of outsourcing (choice of make or buy);
- assess the impact of national, international and sectoral legislation;
- satisfy specific requests from the parent company at an international level;
- satisfy specific requests of top clients.

## CERTIFICATION PROCESS

The 'Supply Chain Audit Service' is characterised by a process that can be summarised in the following phases:

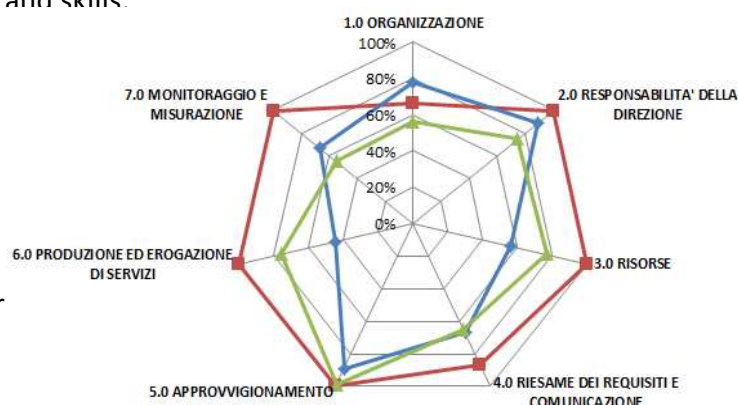
- understanding customer needs;
- identifying the necessary documentation and skills;
- issuing the technical offer;
- project development;
- issuing inspection documentation;
- carrying out the inspection.

At the conclusion of the audit, Certiquality issues the inspection report containing the judgement of conformity with the requirements of the audit and rating of the performance were requested.

Based on the strengths, weaknesses or potential risks identified, the client organisation will be able to assess any improvement actions and interventions to be undertaken on its supply chain.

The effectiveness of the corrective action plan implemented by the organisation may be assessed by Certiquality with subsequent follow-up audits.

The service is carried out in accordance with the principles of the UNI CEI EN ISO/IEC 17020 standard, the international standard that defines the general criteria for ensuring competence, independence, impartiality and confidentiality in inspection activities carried out by third parties.



## TRAINING

Certiquality organises numerous courses dedicated to the topics of governance & risk management and the supply chain. Find out more by going to [www.certiquality.it/formazione](http://www.certiquality.it/formazione)