

ISO 22301:2012 BUSINESS CONTINUITY

WHO IS CONCERNED?

Any organisation wishing to develop and improve its management of business continuity and demonstrate the soundness of the system to its stakeholders.

The following sectors are particularly concerned:

- Logistics;
- Service providers;
- Telecommunications;
- ICT industry;
- Pharmaceutical industry;
- Manufacturing;
- Process manufacturing;
- Agriculture and food industry.

FRAMEWORK

In an increasingly competitive market, it has become necessary to make sure that a product or service remains available to the customer at all times.

To ensure this continuity, both preventative and responsive tools are necessary, as unexpected situations that may affect production and distribution structures are by nature unpredictable.

Examples of disruptive incidents

include natural disasters, sabotage, terrorist attacks, market turbulence, disruption of vital suppliers in the supply chain or information technology systems breakdown.

In this context, the ISO 22301 standard provides a systemic approach and the necessary tools to prepare an adequate prevention and emergency plan to deal with critical situations.

OUR SERVICES

Certification against the ISO 22301 standard consists in the auditing of an organisation's management system, paying particular attention to the following: Methods for identifying incidents which may disrupt the organisation's business, consequential risk analysis through the assessment of related impacts, defining an activity monitoring and control system, developing impact mitigation plans and programs, developing emergency management procedures.

The output of our services, in addition to the issuance of a certificate following a successful audit, is also the identification of opportunities for improvement that the organisation can pursue.

YOUR BENEFITS

- ✓ Certification against the ISO 22301 standard provides many advantages:
- ✓ Enhance your organisation's resilience, and ensure minimum operational recovery times following disruptions;
- ✓ Keep losses to a minimum thanks to strong business continuity plans;
- ✓ Gain a competitive advantage in times of crisis;
- ✓ Give your customers greater assurances of reliability and stability, by guaranteeing delivery times and procedures during operational disruptions;
- ✓ Protect your company's assets;
- ✓ Achieve potential reductions in insurance premiums;
- ✓ Identify opportunities for improvement of your business continuity management system thanks to periodic audits by Certiquality.

THE CERTIFICATION PROCESS

The certification process involves the following steps:

- ✓ Application for certification;
- ✓ Acceptance of Certiquality's offer;
- ✓ Performance of a preliminary audit (optional);
- ✓ Performance of a certification audit (in two stages);
- ✓ Management of any identified deficiencies;
- ✓ Deliberation by the Certiquality Technical Commission for the delivery of the certificate;
- ✓ Surveillance audits.

FURTHER READING AND PROFESSIONAL TRAINING

Certiquality complements its audit activities with a training programme of classroom courses on company premises as well as distance learning.



CONTACT US:

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