

REGULATIONS FOR THE USE OF CERTIFICATES AND IDENTIFICATION MARKS

1. GENERAL

The Certificates and the Identification Marks (or logos) are the identifying evidence of the official documents and correspondence issued by CERTIQUALITY, Quality Certification Body.

They are exclusive property of CERTIQUALITY and, therefore, are covered by registration as Identification Mark Patent.

The Organizations certified by CERTIQUALITY and in possession of a valid Certificate are entitled to advertise the obtention of the Certification they have achieved by reproducing the Certificate as such, or using CERTIQUALITY Identification Marks (see point 2.1).

Besides CERTIQUALITY Identification Marks, the Organizations can use the other Identification Marks CERTIQUALITY is licensed to use as a consequence of accreditation certificates, membership to Federations of Certification Bodies or specific agreements (see points 2.2 and 2.3).

Such promotional forms shall be implemented in compliance with the general requirements of the latest edition of EN 45000 Standards and the ISO 17000 Standards, the provisions of the Bodies that have accredited CERTIQUALITY's activity and, finally, in conformity with the present Regulations

2. USE OF CERTIFICATES AND IDENTIFICATION MARKS

The Organization that has been granted a Certification by the Institute can use the relevant Identification Mark shown in picture 1.

In case of Certification for a new scheme, CERTIQUALITY will define and approve the Identification Mark to be used on the basis of the logo shown in picture 1a.

Enlargements or adaptations are allowed, as long as they do not involve changes of the pattern.

The colours are those shown in the relevant pictures. If the document bearing CERTIQUALITY Identification Mark is not printed in four-colour process, the printing thereof is allowed in a different colour or with slight changes in the basic colour, provided that the drawing and the writings are, in any case, clearly noticeable. Such changes shall be previously authorized by CERTIQUALITY.

If Certiquality Identification Mark is reproduced in black and white or in black and grey and it respects these Regulations no authorization is necessary.

If the Organization has several Management Systems certified by CERTIQUALITY, the same Organization can decide to use either the Identification Marks according to the logos shown in picture 1, relevant to the certified schemes, or a single Identification Mark according to the logo shown in picture 1b.

The CERTIQUALITY Identification Marks must always be used in correlation with those of the Organization, and should in no way exceed the visibility and size of the latter.

The CERTIQUALITY Certificates and Identification Marks shall be used in such a way as not to convey messages that can create ambiguity or give way to wrong interpretations.

The full reproduction of the Certificate, if thoroughly legible, is usually acceptable since the Certificate specifies the limits of the issued Certification.

The Certificate can be reproduced only integrally. It can be enlarged or adapted. In any case, it shall be completely legible and its pattern and contents shall not be changed.

The mere indication of certified Product or Organization, without any further information, is to be deemed incorrect since it does not allow verifying the limits of the issued Certification.

The use of Identification Marks reporting the Certification without any further indication is to be considered improper, unless it is included in the cases envisaged by European Directives or specific Product Regulations.

2.1 USE OF CERTIQUALITY CERTIFICATES AND IDENTIFICATION MARKS

As to Management System Certification, it is important to avoid that the use of Certificates and Identification Marks can be mistaken for a Certification of product characteristics (see point 2.4).

Therefore, the use of Identification Marks relative to Management System Certification (p. 1) is forbidden on:

- product;
- primary and secondary packing;
- product printed matter;
- laboratory certificates;
- analysis reports.

In the above mentioned instances, only the wordings relating to the certified Management System and the reference standard can be used, according to the examples shown in picture 2. In any case, clear reference shall always be made to the Organization name. Any other combination shall be previously authorized by CERTIQUALITY.

In the case of secondary packing not carried out for the final consumer it is possible to use the Management System Certification Mark (pictures 1, 1a, 1b) associated with and adjacent to the relative Management System Certificate caption and the relevant Regulations, on the basis of the examples shown in picture 2.

Still in the above mentioned instances, it is forbidden to use any other Identification Mark, even pertaining to the Organization, which may create ambiguity between Management System Certification and Product Certification.

Management System Certificates and Certification Marks can be used on advertising printed matter, newsletters, headed paper or other items, provided that it is very clear that the Certification does not refer to specific features of one or more products.

The reproduction of the Certificate and the communication of the achieved Certification, along with CERTIQUALITY name and the kind of certified Management System or Product, can be made on any occasion, provided that the above mentioned principles are complied with.

On the Organization's choice, the number of the issued Certificate can be indicated as well.

In advertising the Environmental Management System Certification (ISO 14001) and the Health and Safety Management System Certification (OHSAS 18001), the Site/s shall be specified for which the Certification has been granted.

If the object of the Certification does not include all the activities carried out by the organization, in the case of advertising with identification Mark there shall be clear statement about the limits (limited to the activities/sites of ...).

2.2 USE OF ACCREDIA IDENTIFICATION MARK

The Identification Mark of ACCREDIA Italian Accreditation of Certification Bodies, can be used solely by Organizations holding a Certificate, either of Management System or Product Conformity, where ACCREDIA Logo is shown.

In this case, ACCREDIA Identification Mark can be used only in association with CERTIQUALITY Identification Mark.

The two symbols shall be placed next to each other in any position. ACCREDIA Identification Mark shall not overcome the size of CERTIQUALITY's one.

Picture 3 shows, as example, possible use of ACCREDIA Identification Mark in association with CERTIQUALITY Identification Mark. CERTIQUALITY Identification Mark shall not be less evident than the other Identification Marks.

Alternative to the Identification Mark it is possible to use, very close to CERTIQUALITY Identification Mark, the inscription (mono or bilingual): "Organismo accreditato da ACCREDIA" - "Body accredited by ACCREDIA".

Pictures 4b and 6b show, as example, two possible layouts about ACCREDIA accreditation references in association with CERTIQUALITY Identification Mark.

CERTIQUALITY Identification Mark cannot be used in a misleading way seeming that ACCREDIA has certified the Organization or the product.

It is possible to use ACCREDIA Identification Mark together with CERTIQUALITY's, on headed paper and documents in general (excepted technical documents referred to products) or on goods and instruments used to obtain the processes covered by the certified Management System (as vehicles, buildings and overalls).

2.3 USE OF IQNet CERTIFICATE AND IDENTIFICATION MARK

IQNet Certificate is based on the assessment carried out by CERTIQUALITY which, as a Certification Body of the Federazione Certificazione Italiana Sistemi Qualità (CISQ), has the right to issue IQNet Certificates.

IQNet Certification is granted on the basis of the confidence established between IQNet members following the results of the implemented mutual assessment system, as well as IQNet multilateral agreement undersigned for mutual acknowledgment of the Certificates.

IQNet Certificate is issued and changed or withdrawn at the same time with the issue, change or withdrawal of CERTIQUALITY Certificate.

The primary responsibility for IQNet Certificate issue is up to CERTIQUALITY.

IQNet Certificate is withdrawn by CERTIQUALITY within 30 days from the date of the end of its membership to IQNet, if that is the case.

IQNet mark of Management System Certification (p. 4) can be used, on the Organization's discretion, compulsorily associated with CERTIQUALITY Certification Mark, and can be only utilized:

- by the certified Organization;
- with the certified Organization's Mark;
- with reference to the applicable Standard;
- within the scope/area of the certified activity;
- without any change as to what is shown in picture 4;
- in the colours specified by CERTIQUALITY, although enlargements and adaptations are allowed;
- on documents, signs, showcases, promotional items;
- on sundry documents and with a clear description of the Certificate scope and its applicability field;
- not on products, primary packing, product/service cards or analysis reports;
- with the Certificate number (optional).

2.4 USE OF CERTIFICATES AND IDENTIFICATION MARKS IN THE ISO/TS 16949 AUTOMOTIVE SCHEME

The logo IATF relating to this Certification Scheme may appear exclusively on the Certificate issued by CERTIQUALITY.

The Organization may not use this logo for publicizing the Certification.

The Organization certified in accordance with the ISO/TS 16949 Scheme may publicize the Certification by means of the reproduction of said Certification or the use of the Identification Mark shown in picture 5, according to the rules in par. 2.1 of these Regulations.

2.5 USE OF CERTIFICATES AND IDENTIFICATION MARKS FOR ORGANIZATIONS WITH PRODUCT CONFORMITY CERTIFICATION

In this case, it is important to avoid that the use of Certificates and Identification Marks may be mistaken for a Management System Certification.

The use is allowed of the relevant Certification Marks (picture 6) on the product and/or its primary packing.

The Identification Mark is composed of a white oval with blue writing (pantone 287 CV) and a crown bearing the Standard of reference, with the exception of what set forth in par 2.5.1.

The crown may be of a single colour chosen by the certified Organization, providing the design and writing are clearly visible.

The Identification Mark must always include the Certification Number.

The Certificates and the Certification Marks can be used on advertising material, newsletters, headed paper or other items, highlighting that it a Product Conformity Certification.

Furthermore, the possibility shall always be ensured to relate the product to the Certification Number and to the referred document (Standard, Product Technical Document).

If only some components of a product bear a conformity mark, suitable measures shall be taken so that the consumer is not misled to believe that the conformity mark refers to the whole product.

The reproduction of the Certificate and the indication of the achieved Product Conformity Certification, along with CERTIQUALITY name, the Certification Number and the referred document, can be made on any occasion, provided that the aforesaid principles are complied with.

CERTIQUALITY Identification Mark can also be used in association with other Identification Marks CERTIQUALITY is entitled to use.

The Identification Mark of ACCREDIA - Italian Accreditation of Certification Bodies - (picture 3) can be used together with CERTIQUALITY Identification Mark on advertising material, newsletters, headed paper or other items.

This is only practicable if CERTIQUALITY has achieved ACCREDIA accreditation for the specific Product Certification Scheme and has issued a Certificate with ACCREDIA logo. If ACCREDIA Identification Mark is applied on the product and its packing, should the size of the same not conform to the dimensional limits specified in picture 3, it is necessary that:

- a label reproducing picture 3 is attached to the product or the packing, maintaining the ratio between the sides of the mark, or
- the Organization adopts the necessary measures to ensure that, at the time of sale, a poster is exhibited in the outlet showing picture 3, even enlarged.

For instance, in case of a double Certification, i.e. Management System and Product Conformity Certification, the respective CERTIQUALITY Identification Marks can be used, specifying the respective reference standards.

CERTIQUALITY Identification Mark shall not be less evident than the other Identification Marks. Enlargements or adaptations are allowed, as long as no changes are made in the pattern.

Resolutions other than those defined in these Regulations shall be previously authorized by CERTIQUALITY.

In the case of Certification Schemes belonging to specific Bodies, the rules contained therein shall be applied.

In the case of some Product certification schemes, such as BRC, Globalgap and IFS, the identification Mark belongs to the entity that owns the Standard. These entities define the rules for the use of their identification Marks.

In these cases Marks in fig. 6 shall not be used. Rules and limits for the use are always detailed in CERTIQUALITY's Regulations for each standard. In short, basic rules for BRC, GLOBALG.A.P. and IFS are:

- no reference to Certification shall be seen by end users,
- in business to business communications the Organization can add a statement about Certification specifying Standard and Certification number.

3. CONTROL OF THE PROPER USE OF CERTIFICATES AND IDENTIFICATION MARKS

CERTIQUALITY performs a standing control, also during surveillance audits, on the Organization's compliance with these Regulations.

The use of the Certificates and Identification Marks is deemed improper when it can mislead the parties, the information (technical, commercial, and promotional) is addressed to.

More specifically, the use is to be considered improper when CERTIQUALITY Certificates and Identification Marks:

- have not been granted yet;
- have been withdrawn or suspended;
- are used or advertised outside their respective applicability field;
- have been let to expire by the Organization;
- have been notified in such a way as to be mistaken for Certificate and Conformity Identification Mark of a Management System or product that has not been certified.

The use of Identification Marks in the form of pre-printed stickers or stamps is allowed only if regulated by a definite procedure approved by CERTIQUALITY.

Non-compliance with the requirements of these Regulations involves the actions envisaged in the respective Regulations for Certification Granting.

Such actions can also include the withdrawal of the Certification (giving information thereof on the same means of communication as those used to announce the Certification), the request to dispose of the material carrying incorrect indications and any further legal action.

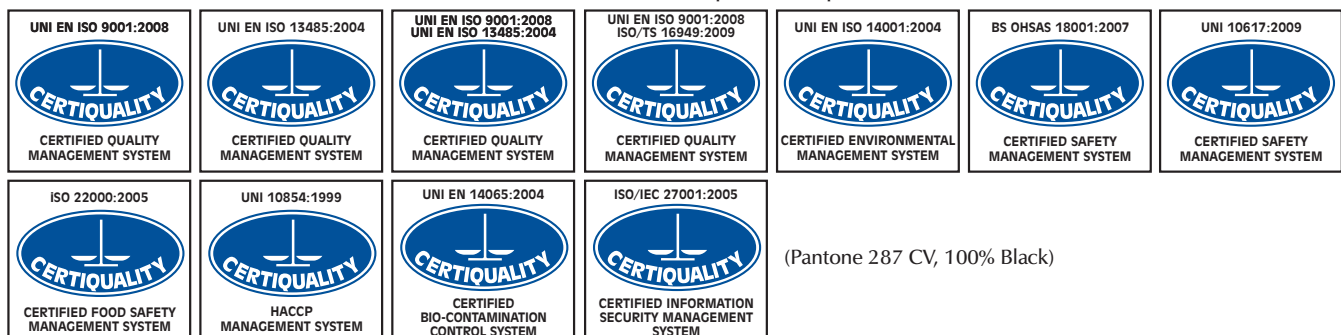
In case of waiver or withdrawal of the Certification, as envisaged by the aforesaid Regulations, the Organization shall commit itself to suspend the use of the Certificates and Identification Marks authorized by CERTIQUALITY, giving written confirmation thereof by registered letter.

It shall also commit itself to destroy the remaining forms showing, by any means, the graphical patterns and the references to the Certification.

As to Product Conformity Certification, besides what explained above, the use of the Certificates and Identification Marks is deemed improper when a situation occurs, owing to which a certified product proves at a later stage to be dangerous.

In this case, the Organization is committed to implement the necessary actions to warn users of the risk and the precautions to be taken.

Picture 1 - Identification Marks for Management System Certification usable by the Organization, when applicable, in association with CISQ, ACCREDIA and IQNet Identification Marks, as specified in picture 3, 4 and 5.



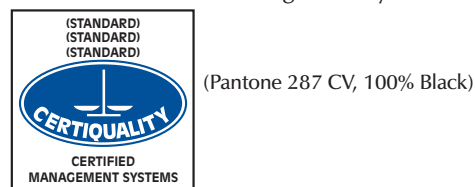
(Pantone 287 CV, 100% Black)

Picture 1 - Identification Marks for Management System Certification usable by the Organization, when applicable, in association with CISQ, ACCREDIA and IQNet Identification Marks, as specified in pictures 3, 4 and 5.

Picture 1a - Model of Identification Mark for the new Certification services.



Picture 1b - Model of Identification Mark for Organization with several certified Management Systems.



Picture 2 - Examples of writings the Organization can use on the product or its "primary" packing within the limits envisaged at paragraph 2, not associated with CERTIQUALITY (p. 1), ACCREDIA (p. 3) and IQNet (p. 4) Identification Marks.

UNI EN ISO 9001:2008
QUALITY MANAGEMENT SYSTEM
CERTIFIED BY CERTIQUALITY

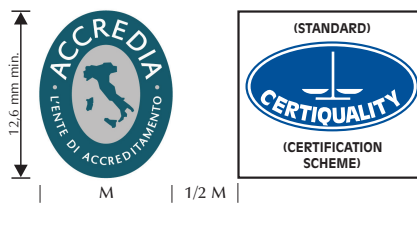
UNI EN ISO 14001:2004
ENVIRONMENTAL MANAGEMENT SYSTEM
CERTIFIED BY CERTIQUALITY

(STANDARD)
(CERTIFICATION SCHEME)
CERTIFIED BY CERTIQUALITY

Picture 3 - ACCREDIA Identification Mark usable by the Organization, solely in association with CERTIQUALITY Identification Mark in compliance with the regulations envisaged at paragraph 2.2.

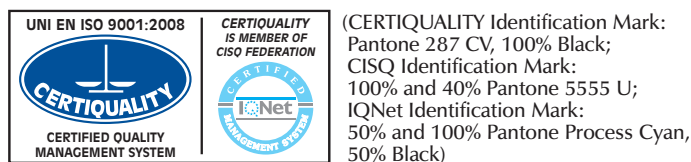


Examples of utilization in association with CERTIQUALITY Identification Mark.

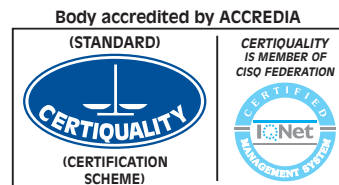


Picture 4 - Identification Mark usable for UNI EN ISO 9001, UNI EN ISO 13485 and UNI EN ISO 14001 Standards.

Picture 4a - Example of application:



Picture 4b - Example of application in association with the ACCREDIA accreditation inscription (par. 2.2):



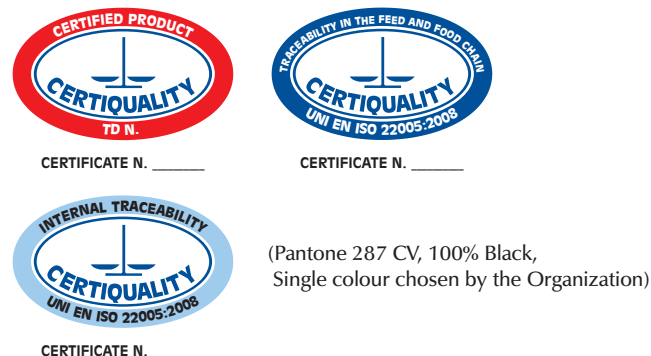
Picture 5 - Identification Marks usable by the Organization for ISO/TS 16949 Scheme.



(CERTIQUALITY Identification Mark: Pantone 287 CV, 100% Black;
CISQ Identification Mark: 100% and 40% Pantone 5555 U;
IQNet Identification Mark: 50% and 100% Pantone Process Cyan, 50% Black)

Picture 6 - Identification Marks for Product Conformity Certification usable by the Organization, when applicable in association with ACCREDIA Identification Mark (p. 3), within the limits specified in paragraph 2.5.

Picture 6a:



Picture 6b - Example of application in association with the ACCREDIA accreditation inscription (par. 2.2):



These Regulations are immediately applicable for all Companies with Certificates issued after 01.12.2010.

Companies in possession of Certificates issued before the above date are requested to conform to these Regulations by 31/12/2013.